

F.R

# News

## *Fall at Dartmouth*

October 30-31, 2001

"Working Together to Provide the  
Highest Quality Service"

BY Linda F. Hathorn

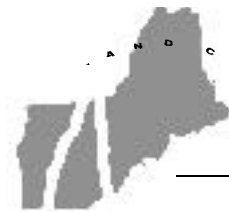
The Facilities Operations and Management staff at Dartmouth are actively working on preparations for the NNECERAPPA 2001 Fall Meeting. We are pleased to announce that our guest speaker for the opening luncheon will be

Dartmouth's President James E. Wright.

The educational sessions presently being planned include Design of buildings in New England; Train the Trainer, How Adults Learn; Parking - Transportation Demand Management; New Chemical Technology for Floor Care; Access Control; Power Distribution in New England; Environmental Compliance Overview. There will be a tour track that will include tours and talks on Dartmouth's Heating Plant, Recycling and Sand-based Fields. It looks to be an exciting and innovative agenda that will satisfy many areas of interest. In addition the entertainment for Tuesday night's banquet will be fitting for the

Halloween season.

Letters and information to Business Partners will be sent out soon and those interested in sponsoring particular events will be welcome. A mailing with complete registration information will be coming your way toward the end of September. In the meantime if you wish to make your hotel reservations early, a block of rooms have been reserved at the Comfort Inn in White River Jct., Vermont. The phone number to call for reservations is (802) 295-3051. Please refer to NNECERAPPA when making your reservations. Contact Linda F. Hathorn at 603-646-2485 or you may email Linda at : [linda.f.hathorn@dartmouth.edu](mailto:linda.f.hathorn@dartmouth.edu) for further information.



## Chapter News Elections Results....

BY FRANK MAZZOLA  
CHAPTER PRESIDENT

**T**he Northern New England Chapter held its Spring Chapter meeting at Keene State College, in Keene, NH on March 22-23. We welcomed members from the Southern New England Chapter to this, our first joint chapter meeting. We had more than 200 attendees, 60 vendors, and outstanding educational programs arranged and presented by many of Keene State College's very own qualified staff. (Of course I am prejudiced!) We made many new friends, and shared much in the way of experience with the folks who manage facilities and operations in those New England States along our southern boundaries.

The joint Chapter meeting included the annual business meeting for the Chapter and the election of new officers. They are:

President: Frank Mazzola - Keene State College  
Vice president: Gordon Cheeseman - Colby College  
Secretary Treasurer: Ann Goodenow - Bowdoin College  
Maine Director - Brian Wormwood - The University of New England.  
NH Director - John Gratiot - Dartmouth College  
Vermont Director - Dave Cutler - St. Michaels College

I am particularly pleased to serve with a group of such capable and dedicated people! However, I am also disappointed to relate that Brian Wormwood is no longer serving as State

Director for Maine, as Brian has accepted a new position at the University of Southern Florida in Orlando!  
**Good luck, Brian!**

Our next Chapter meeting is to be held October 30th and 31st, 2001 at Dartmouth College. In closing, I urge all members of the chapter to consider furthering their professional educational through APPA sponsored training and educational programs. The chapter encourages all members to apply for chapter funds through its scholarship program to help defray the costs to your institution to attend these worthwhile programs.

### *APPA Meetings are Resources of High Value*

BY DON BRISELDEN, PHILLIPS EXETER  
ACADEMY,

As we all know, growing and sustaining membership is key to the association's long-term health. Our collective efforts, effectively supported by Dina Murray, at APPA's office, have produced positive results. Dina reported at this summer's annual meeting in Montreal that the Eastern Region's membership has reached a total of 1,464 members. That figure compares to a low of 1,370 members not so many years ago and is a new record.

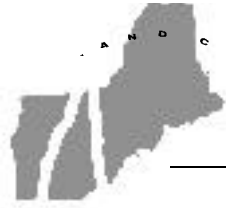
There are many reasons for this success that go beyond the hard work of convincing members to continue the association or to join in the first

place. Fundamentally, our present and future members need to sense value in joining or sustaining membership. One clear aspect of this value resides in the quality meetings that APPA provides, through the annual, regional and chapter meetings.

Two recent examples make that point. This year's annual meeting in Montreal provided an excellent education program, was well organized, had an impressive layout of business partners and was held in a thoroughly enjoyable location. Last's year's regional meeting, hosted by our chapter in Burlington, was rated as one of the best--perhaps the best--regional meetings. Certainly, in both cases, the membership received high value for their attendance.

Let me widen the perspective. This year's regional meeting, to be held in Hershey, Pennsylvania, September 29 through October 3, will also be an excellent experience of high value. Closer to home, we can reflect on the well run chapter meeting that Frank Mazzola and the Keene State College hosted last spring. Please mark your calendars and plan on attending the fall Chapter meeting hosted by John Gratiot and the Dartmouth College facilities department, October 30 and 31.

Understandably, few people can attend all of the meetings. However, the geographic rotation  
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# SHARING THE WEALTH!

BY ANITA BAILEY,  
CHAPTER EDUCATION COMMITTEE CHAIR  
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**F**rom my first involvement with NNECERAPPA many years ago, I realized that one of the greatest benefits to be gained by attending conferences at other schools was the opportunity to share. Sharing has come to take on many forms, but the sharing that I have found to have the greatest value professionally for me is the exchange of information. Whenever I attend an APPA related event, I try to take with me a particular problem that we may be facing at work, and try to find how others have handled similar problems at their schools. Sometimes by just taking part in campus tours and observing, I am able to pick up on how others do things differently from us, and come back with something new to try. Our colleagues are a wealth of information and ideas, and tapping into that information gives us a common topic for conversations. Who amongst us does not find it refreshing to know that we have helped someone out by sharing our

own experiences? Perhaps this is why, when surveyed, many respond that they value the "experience exchange" as an effective part of a chapter or regional conference. Everyone can gain from the experience. Keene State College's recent Spring Chapter Meeting was witness to that as they provided an experience exchange among the facilities trades. I heard many positive comments from those who attended. A natural spin-off of the experience exchange can be longer term connections among people from different schools who share similar job responsibilities.

In addition to chairing our chapter Education Committee, I also act as our chapter representative to the ERAPPA Education Committee. We meet twice a year, and the idea of sharing information has become a common theme with that committee. We are in the process of gathering information that people like you are willing to share with others. The result will be a resource on the ERAPPA web site that we will all be able to benefit from. Here's what we are looking for, and how you can help:

Does your Facilities Management Department have a web site? We are all interested in taking a look at how our sister schools' facilities departments present themselves.

Do you know of any good speakers that we could add to our data base? If you think they were good, why not spread the word?

Do you have any facilities "tools"- some way of doing things or something that you have created, that other facili-

ties colleagues could benefit from? You may have a method or idea that you take for granted that others would find revolutionary!

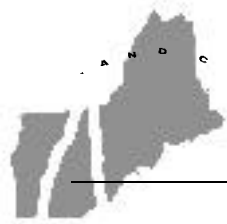
If you can answer yes to any of these requests, than you have information that others can surely gain from. Just spend a few minutes to "help us help you". Contact me by phone or e-mail and be on your way to doing your part to make this idea of sharing work for all of us. And watch the ERAPPA web site for future chances for you to gain from what others have shared.

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## RESOURCES FROM PAGE 2

of the annual and regional meetings provides a periodic attendance opportunity for many. Hopefully, the chapter meetings will provide another distinct and valuable opportunity to a wider base of people that is convenient and affordable. Overall, the four meeting opportunities (International, Regional, and two Chapter meetings) each year provide something for everyone over time. The mix of meetings provide real value opportunities to our members

Please keep the collective value of APPA's meetings in mind when discussing membership. With your continued membership interests and assistance we will see an increase in membership in 2002, and a new record.



# ALL ABOARD....

By DON BRISELDEN, PHILLIPS EXETER ACADEMY,

Yes, folks the train is arriving in October. The last passenger train ran in the mid-sixties. After 35 years, the passenger train is about to return. The construction of passenger stations or platforms is underway and Amtrak is running test trains to certify the crews. Soon we will be able to take the train to Portland or Boston.

However, it is not just the folks in Exeter--and at Phillips Exeter Academy--that are enthusiastic about

## NEXT STOP - EXETER!

this event. The train will make stops in Saco, Wells, Dover, Durham, Exeter, Haverill, MA and Boston. That means that there is the future possibility of some members attending a Chapter meeting at UNH, UNE, USM, Exeter, and traveling by train.

There is considerable discussion about improving existing passenger rail service or expanding service throughout our tri-state area.

Perhaps some day we could visit Bowdoin College, UVM or St. Michael's using improved rail service. A good website to stay abreast is [trainriders@cybertours.com/~trainriders](mailto:trainriders@cybertours.com/~trainriders).

It appears that the dream is turning to reality.

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